



Table of Contents

- About This Report 3
- A Message From Our CEO 4
- Duke Energy At A Glance 6
- Our Value Creation Model 8
- Our Stakeholders and What Matters Most 10
- Our Sustainability Plan And Goals 12
- Management Approach to Sustainability 14
- Customers 15
- Growth 23
- Operations 32
- Environmental Metrics 42
- Employees 45

2017 | 2018 Recognitions

- For the 12th consecutive year, Duke Energy was named to the Dow Jones Sustainability Index for North America.
- Duke Energy was named to Fortune magazine’s 2018 “World’s Most Admired Companies” list, ranked 5th among gas and electric utilities, up from 9th in 2017.
- The 2017 Newsweek Green Rankings ranked Duke Energy No. 72 (No. 7 in our industry, top 15 percent overall), up from 107 in 2016, out of the 500 largest U.S. companies.
- Forbes magazine named Duke Energy to its “America’s Best Employers for Diversity” in its 2018 list.
- The Southeastern Electric Exchange recognized Duke Energy as the top performing overall company and the top transmission and distribution organization in terms of 2017 safety results.
- Black Enterprise magazine named Duke Energy to its 2017 “50 Best Companies for Diversity.”
- Duke Energy earned the Human Rights Campaign’s distinction as a “Best Place to Work for LGBTQ Equality” with a perfect score of 100 percent in its Corporate Equality Index.
- The Edison Electric Institute presented Duke Energy with its 2017 overall Excellence Award for supplier diversity efforts.
- Site Selection magazine named Duke Energy to its “Top Utilities in Economic Development” list for the 13th consecutive year.
- Piedmont Natural Gas was designated a 2017 “Most Trusted Brand,” “Utility Customer Champion” and “Utility Environmental Champion” by natural gas utility customers through polling conducted by Cogent Reports.

MEMBER OF
Dow Jones Sustainability Indices
 In Collaboration with RobecoSAM

FORTUNE
 WORLD'S MOST ADMIRABLE COMPANIES 2018